

# Clearstream Spotlight

## Clearstream gets top results in triparty survey

Clearstream has been awarded five out of six Rolls of Honour in the triparty securities financing survey 2014 by the Global Custodian magazine, making it the most highly rated triparty service provider. This is the 14<sup>th</sup> consecutive year that Clearstream's Global Liquidity Hub has achieved outstanding results in the survey.

We at Clearstream are very pleased to have achieved the best results from amongst the five triparty service providers who participated in the Global Custodian magazine's triparty securities financing survey.

### Rolls of Honour

The methodology of the survey was amended this year to better show the relative performance of rated providers and to put a greater emphasis on service areas. In each service area, two providers who were regarded as having "most excelled in the eyes of their clients in meeting or exceeding expectations" were awarded a Roll of Honour.

Clearstream is proud to have been awarded by far the most Rolls of Honour, gaining the distinction in all but one of the six selected service areas: costs, servicing, and value-added; business model; collateral optimisation; collateral management and monitoring as well as reporting and communications. Although we did not receive a Roll of Honour in operational efficiency, Clearstream nevertheless got the highest scores of all survey participants in this area.

### High levels of participation

We would like to take this opportunity to thank our customers for their outstanding support: with just over 40 percent, Clearstream once again received the highest number of customer responses to the survey. In comparison to last year, Clearstream improved its ratings in all areas but the biggest rise is in reporting and communications where it increased by 25 basis points. This is mainly due to the good perception of client services.

The Global Custodian Triparty Securities Survey is a key performance indicator for us as it is based solely on customer feedback. We are grateful for the information we received from customers and appreciate the time you took to fill in the survey. As you know, we are continually working to enhance and expand our Global Liquidity Hub services and we will be pleased to take all your comments on board.

## Leading triparty services

Clearstream acts as a neutral triparty agent for an entire suite of collateral management, securities lending and repo services under the Global Liquidity Hub.

Our fully automated and integrated services enable customers to manage their exposures across timezones, currencies and asset classes. Triparty services provide customers with a safe and efficient alternative to unsecured, bilateral trading while at the same time enabling them to be compliant with upcoming regulations.

Based on cutting-edge technology, the Global Liquidity Hub allows a high degree of flexibility, enabling more than 500 participants to customise the services in accordance with their individual requirements. In addition to supporting our internal customers, Clearstream also provides triparty services to agent banks, electronic platforms and CSDs.



### More information

For more information on these topics, please contact your Relationship Manager. If you would prefer not to receive our email news, please ask your RM to remove you from the mailing list.