

# General Terms and Conditions

## General Terms and Conditions

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## Foreword

These General Terms and Conditions set forth the terms and conditions governing the provision of each of the services and products by CBL to its Customers (as defined below), for which CBL allows separate access.

The provision of any such services and/or products by CBL to a Customer shall result in such Customer being bound by these General Terms and Conditions which shall apply with respect to all the accounts of the Customer with CBL, unless expressly agreed to the contrary in writing.

Customers are requested to duly complete and execute the "Customer Application Form" and return it to:

Clearstream Banking S.A.  
Account Administration Luxembourg  
42, Avenue JF Kennedy  
L-1855 Luxembourg

## 1. General

### Article 1

The following capitalised terms and expressions shall have the following meanings when used in these General Terms and Conditions:

#### Act

Any national or foreign laws, decrees, regulations, judicial or governmental orders (including, but not limited to, any sanction rules and any orders, writs, judgements, injunctions, decrees, stipulations, determinations, awards or other acts entered or actions taken by any national or foreign government, authority, court, (self-)regulatory organisation, government agency or instrumentality of government, administrative practices or any relevant market practice).

#### Affiliate

Any person that, directly or indirectly, controls, is controlled by or is under common control with a party; and "control" being the possession of (i) 50% or more of the voting rights in the general meeting of a person or (ii) the power, directly or indirectly, whether by contract or ownership, to direct or cause the direction of the management and affairs of a person, including investment decisions.

#### Bridge Agreement

The amended and restated Bridge Agreement entered into between CBL and Euroclear, as amended from time to time, which defines the terms and conditions applicable to the interoperable link between the two CSDs).

#### Bridge Transactions

Transactions between a Customer with a counterparty in Euroclear via the interoperable link between CBL and Euroclear that enables book-entry settlement to occur between participants of either CSD system.

#### Business day

A day on which CBL is open for business.

#### Business Purposes

Include, but are not limited to, corporate, risk, financial, operational and business continuity management, information technology and other infrastructure management, legal, tax and regulatory compliance including anti-money laundering, counter-terrorist financing and know-your-customer due diligence, preparation of market and customer analyses and statistical models and also in general any internal analysis or supervision purposes, product, services and business development and client relationship management, irrespective of whether such purposes are internal only to CBL or concerning Deutsche Börse AG or any of its Affiliates.

#### CBL

Clearstream Banking S.A., having its registered office at 42, Avenue JF Kennedy, L-1855 Luxembourg and registered with the Trade and Companies Register of Luxembourg under number B-9248.

#### CBL system

The securities settlement system operated by CBL. It also designates the services provided by CBL in respect of Securities recorded and/or held with CBL in accordance with these General Terms and Conditions.

#### Covered Asset

Securities or cash held by CBL or any Sub-custodian on behalf of a Customer.

#### Covered Person

A Customer, client of the Customer, beneficial owner of a Covered Asset, CBL or any of its affiliates, or any Sub-custodian.

#### CSD

A Central Securities Depository.

#### CSDR

Regulation (EU) No 909/2014 of the European Parliament and of the Council of 23 July 2014 on improving securities settlement in the European Union

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and on CSDs, as may be amended, repealed and/or replaced from time to time by any further regulation.

### Customer

A legal person or entity, whether public or private, or a partnership or a common fund that adheres to these General Terms and Conditions in order to access and participate to the CBL system within the meaning of the article 2.1 (19) of CSDR in accordance with CBL's admission or participation criteria.

### Customer Data

Any information that is disclosed by or on behalf of the Customer under a Governing Document.

### Delivery (or to deliver)

Physical delivery or transfer by book entry, as the context may indicate.

### EBA

European Banking Authority.

### ESMA

European Securities and Monetary Authority.

### Euroclear

Euroclear Bank SA/NV, having its registered office at 1 Boulevard du Roi Albert II, B-1210 Brussels, Belgium.

### Governing Documents

The General Terms and Conditions and the Customer Handbook for Customers of CBL which may be amended from time to time, and such other documents as CBL may, from time to time, so designate.

### New Global Note or NGN

A bearer form global note which refers to the books and records of CBL or another securities settlement system to determine such issue outstanding amount.

### New Safekeeping Structure or NSS

A registered form global note, the registered owner of which is a nominee company of the entity appointed as common safekeeper that may be either CBL or another securities settlement system.

### Reversal order

- a) Any Act, the legal effect of which is to:
  - i) deprive CBL, the Customer, the Customer's counterparty, or any clearance or settlement system, Sub-custodian or any agent, acting on behalf of any of the foregoing, of the ability or authority to deliver Securities or cash to make credits or debits to the account of one of the foregoing; or
  - ii) constitute a determination that an entity listed in clause (i) did not have such ability or authority; or

- iii) require an entity listed in clause (i) to revoke, reverse, rescind or correct such debits or credits, or both, or to transfer or turnover any assets to a third party. Or

- b) CBL's general business practice.

### Securities

Certificates of deposit, shares, notes (whether or not in global form) and, in general, financial instruments, including any instrument evidencing equity or debt whether in dematerialised, bearer, or registered form, whether endorsable or not and any instrument or right which CBL accepts to be credited to a Securities account.

### Stop order

A stop-transfer or similar order lodged with the relevant issuer, registrar or fiscal or similar agent or any government, authority, court, self-regulatory organisation, government agency or instrumentality of government.

### Stop order notice

An officially published notice of loss, theft, cancellation, opposition or nullification proceedings, or, a listing with any self-regulatory organisation that a security is lost, stolen, cancelled, opposed or the subject of nullification proceedings or of a stop-transfer or similar order.

### Sub-custodian

Any national or foreign CSD, sub-custodian, agent, nominee or other intermediary used by CBL.

### Technical Standards

Any delegated acts or standards issued by the ESMA or the EBA in relation to the CSDR, in particular the Commission Delegated Regulation (EU) 2017/392 of 11 November 2016 on authorisation, supervisory and operational requirements for CSDs; Commission Delegated Regulation (EU) 2017/390 of 11 November 2016 on certain prudential requirements for central securities depositories and designated credit institutions offering banking-type ancillary services, as these may be amended, repealed and/or replaced from time to time by any further delegated regulation.

## Article 2

These General Terms and Conditions set forth the terms and conditions governing the provision of services by CBL to its Customers, including but not limited to the settlement, custody and administration of Securities or cash, and any other services which are offered by CBL now or will be in the future. All handbooks, instructions, documents or other publications issued by CBL shall be subject to these

General Terms and Conditions, except as may be specifically provided therein.

### Article 3

- 1) CBL will establish in its books accounts for the Customer as shall be required from time to time for the provision of services by CBL. All such accounts shall be opened in the name of the Customer, who is solely responsible and liable for the fulfilment of all Customer obligations pertaining thereto.
- 2) The Customer is responsible to opt for the level of segregation to apply on the assets deposited with CBL and shall inform CBL accordingly as provided in the Governing Documents. It undertakes to segregate in separate accounts at all times assets deposited with CBL and held by such Customer on a proprietary basis from assets deposited with CBL and held by such Customer on a non-proprietary basis and such accounts shall be designated accordingly.
- 3) The opening of accounts on a non-proprietary basis and the nature of such non-proprietary accounts shall be subject to advance approval by CBL and, at the discretion of CBL, to the requirement by CBL to be provided by the Customer with additional information, including information relating to the clients of the Customer, as set forth in these General Terms and Conditions, being met.

## 2. Securities

### Article 4

- 1) CBL will perform the initial recording of the Securities and/or accept deposits of Securities designated as eligible within the CBL system on lists published by CBL. CBL may revise these lists from time to time.
- 2) CBL may (i) refuse to designate as eligible, or (ii) remove from CBL system, Securities for which Sub-custodians, issuers, issuer's agents, registrars and/or any third parties appointed by the issuers or being involved in the reconciliation processes, are not able and/or do not provide CBL with all the information necessary to reconcile its books in accordance with the CSDR and Technical Standards to ensure the integrity of the issue. CBL will notify in writing the Customers of any such removal of Securities from CBL system and its

effective date by electronic means as set out in the Article 66 of these General Terms and Conditions.

- 3) In the event that CBL removes Securities from such lists, CBL shall return to each relevant Customer such Securities in its possession, or, deliver such Securities to a third party in accordance with the Customer's reasonable instructions consistent with other applicable laws or orders and in accordance with the terms and conditions of the Governing Documents, the articles of association of an issuer, the terms and conditions of the Securities and any contract, agreement or other instrument binding upon a Covered Person.

### Article 5

All Securities initially recorded with and/or held in CBL are represented in book-entry form and shall be deemed fungible.

### Article 6

Securities initially recorded and/or deposited with CBL must be of good delivery at the time of the initial record or deposit and thereafter. CBL has no duty to verify whether Securities are of good delivery. CBL may determine that Securities are not of good delivery including, but not limited to, in the following circumstances:

- a) the Securities have been called for redemption prior to Delivery to CBL;
- b) there is an apparent or actual defect in the title to such Securities;
- c) there is an encumbrance affecting such Securities which means that they cannot be freely transferred or delivered free of such encumbrance in any relevant market;
- d) the Securities are, or become, subject to a Stop Order or a Stop Order Notice;
- e) initial record or deposit of such Securities would violate any Act, or would subject CBL, its nominee, any Sub-custodian of CBL or any third party on whose behalf CBL is acting, to any requirements under any Act by reason of the acceptance or holding of such Securities by CBL, its nominee or such third party;
- f) certificates representing such Securities are not genuine, or are not in good physical condition;
- g) unexercised warrants or similar rights are not attached to certificates representing such Securities, unless all such unattached warrants or

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similar rights are eligible for deposit and Delivery within the CBL system, independently from such Securities;

- h) the Securities are registered securities or uncertificated securities, unless such Securities have been registered in such fashion or provided with such transfer documents as may be required by CBL;
- i) the Securities are attached, restrained or otherwise blocked at the level of CBL, any sub-custodian or any other entity in the Securities holding chain;
- j) the Securities are subject to a Reversal Order;
- k) the Securities are subject to a suspension of settlement; or
- l) any other circumstance exists which leads CBL or any Sub-custodian receiving Delivery of such Securities to consider that such Securities are not of good delivery.

### Article 7

- 1) Any Securities found not to be of good delivery at any time after their initial record or deposit with CBL may be blocked by CBL until they are of good delivery or debited by CBL from the account of the Customer for whose account the Securities were most recently deposited into the CBL system or by whom they are held.
- 2) If the credit balance of such Securities in the Customer's account is insufficient to cover such debit, the Customer shall immediately replace such Securities with equivalent Securities of good delivery. If such Customer does not, within the terms foreseen by the Governing Documents, so deliver (or cause to be credited) such Securities, CBL may purchase, for the account and at the sole expense of such Customer, the amount of such Securities.
- 3) In case any Securities are found not to be of good delivery after:
  - a) they have been redeemed or transferred out of the account of the Customer and CBL is adversely affected by such determination, CBL may block or debit funds in an amount equal to the value of such Securities at the date of the blocking/debit in/from the account of the Customer;
  - b) CBL has been instructed by the Customer to deliver an amount of such Securities, CBL may, depending on the status of such instruction in CBL system,

block the instruction as provided in the Governing Documents.

- 4) In case of a debit of funds, the Customer shall provide additional funds to cover the balance, failing which CBL may debit/block Securities held by the Customer with CBL with an amount determined in accordance with the Governing Documents.
- 5) The Customer bears the risks of Securities not being of good delivery and shall indemnify CBL in respect of any direct or indirect loss, claim, liability or expense (including any lawyers and expert fees and costs incurred by CBL for the investigation, analysis and defence of the matter) suffered or incurred by CBL arising from the fact that Securities deposited by it, or for it, with CBL are found to be not of good delivery, unless such is due to the gross negligence or wilful misconduct of CBL.

### Article 8

In the case of a Security which is the subject of a Stop Order, the Customer who deposited the Security shall use its reasonable best efforts to cause such Stop Order to be promptly lifted. If the Stop Order is not promptly lifted, CBL is authorised to return the Security to the Customer at the Customer's expense, and to debit such Security to the Customer's account. Stop Orders shall be lifted in accordance with applicable law.

### Article 9

In the event of the mutilation, loss, theft, destruction or other unavailability of deposited Securities, CBL may apply for the issue of Stop Orders or initiate such other measures as CBL may deem appropriate under the circumstances, and may endeavour to replace such Securities in accordance with the laws or practices of the relevant countries and the terms and conditions of the relevant Securities. The Customer shall undertake such steps to assist in effecting the recovery of such Securities as CBL may reasonably request. Unless such mutilation, loss, theft, destruction or other unavailability is due to CBL's gross negligence or wilful misconduct, the Customer shall bear the expenses of any such measures undertaken by CBL to recover or replace such Securities.

## Article 10

- 1) No Customer shall have any right to specific Securities but, each Customer will instead be entitled, subject to the Governing Documents, to require CBL to deliver to the Customer or a third party an amount of Securities of an issue equivalent to the amount credited to any Securities account in the Customer's name, without regard to the certificate numbers of any Securities certificates (if any). CBL's obligation to any Customer with respect to such Securities will be limited to effecting such Delivery, provided such Delivery will not result in a breach of any applicable law.
  - 2) Transfers of Securities to or from accounts within the CBL system shall be effected by book-entry only. Any other Delivery of Securities shall be made by physical Delivery whenever the Securities are capable of such physical Delivery.
  - 3) Physical deliveries of certificates representing Securities shall be at the risk of the Customer requesting such Delivery. The Customer shall bear the cost of Delivery of the physical Securities from the premises of the Sub-custodian. The Customer shall determine the extent and writer of any insurance coverage for such Delivery and bear the costs of such insurance. CBL reserves the right to determine the appropriate method of physical Delivery for such certificates. CBL may decline to execute, or execute only in part, a request from a Customer or an issuer to physically deliver certificates representing Securities (where such certificates have or can be issued) if such Delivery would breach an applicable Act or if CBL does not have certificates in the appropriate denominations available.
- after giving effect to any outstanding credits or applicable Securities lending provisions, exceeds the available and freely transferable amount of such Securities standing to the credit of the Customer's account, CBL may refuse to execute the instruction or execute it only to the extent of the Securities standing to the credit of the Customer's account.
- 2) Except to the extent otherwise governed by a separate written agreement between the Customer and CBL, the Customer shall not have the right to cause any of its accounts in Securities or cash with CBL to have a debit balance. In the event of such a debit balance the Customer shall immediately deliver for credit (or otherwise cause to be credited) to such account sufficient Securities or cash, as appropriate, to eliminate such debit balance.
  - 3) If, within seven (7) business days, the Customer does not so deliver (or otherwise cause to be credited) Securities, CBL may purchase on such market, in such manner and for such consideration as CBL shall deem appropriate, for the account and at the expense of such Customer, such amount of Securities sufficient to eliminate such debit balance. In case the Customer does not deliver sufficient cash in its accounts, Article 21 of these General Terms and Conditions shall apply. CBL reserves the right not to execute any instruction if it would cause a debit balance to exist in an account of the Customer (except in the case of an instruction which relates to assets held for the Customer's clients), or, if a debit balance exists on one or more accounts.

## Article 11

CBL will not use for any purpose Securities that belong to the Customer, unless and to the extent CBL has obtained Customer's prior express consent, as it may be granted in a Governing Document or a separate written agreement between the Customer and CBL. For those Securities held by the Customer on behalf of its clients, the Customer is required to obtain from its clients any necessary consent prior to authorising the use of such Securities by CBL.

## Article 12

- 1) If a Customer instructs CBL to deliver or transfer an amount of Securities of a given issue which,

## Article 13

CBL shall not be under any obligation to keep the Securities deposited with it at the place where the deposit is made. Accordingly, CBL may hold the Securities on behalf of its Customers, in its own name or in the name of its nominee, at any other place or deposit them with other Sub-custodians, in Luxembourg or abroad, including banks or other clearing systems upon such terms and conditions as may be applicable for deposits with such entities, or upon such other terms and conditions as may be approved by CBL. The names and addresses of the Sub-custodians used by CBL are available in the Governing Documents and the deposit of Securities with CBL shall constitute an approval of the list of Sub-custodians as applicable from time to time.

### Article 14

CBL has no obligation to investigate, does not make any representation with respect to and has no liability for the financial condition or corporate status of any issuer or guarantor of Securities accepted for deposit nor for the validity, legality or binding effect of any such Securities.

### Article 15

- 1) CBL has no obligation to take any action with respect to any rights, options or warrants, nor to attend on behalf of or represent the Customer at meetings of holders of Securities nor at any other occasion where action by the holder of Securities is required or permitted, except to the extent that CBL has been explicitly instructed by the Customer, and has, in writing, agreed to take such action, or as otherwise provided in the Governing Documents. CBL provides Securities related information to its Customers on a best effort basis. However, in accordance with the provisions of Article 48 of these General Terms and Conditions, CBL does not warrant the accuracy or completeness of such information.
- 2) Corporate actions notices dispatched to the Customer may have been obtained from sources which CBL does not control and may have been translated or summarised. Although CBL believes such sources to be reliable, CBL has no duty to verify either the information contained in such notices or the faithfulness of any translation or summary and therefore does not guarantee its accuracy, completeness or timeliness, and shall not be liable to the Customer for any loss that may result from relying on such notice.

### Article 16

In connection with a Customer's attendance, in person or by proxy, at a meeting of holders of Securities, CBL shall, at the request of the Customer, block the relevant Securities for the required period and issue a certificate to that effect.

### Article 17

CBL will collect Securities (including, without limitation, stock dividends and Securities issued upon the exercise of any option, right or warrant of a deposited Security or attached thereto) or cash amounts distributable or payable in respect of the principal of, premium or interest on, or dividends or

other amounts in respect of Securities deposited by the Customer with CBL. Subject to these General Terms and Conditions, at the instruction of the Customer, CBL will convert deposited Securities from one form to another, shall surrender deposited Securities upon the maturity or redemption thereof, shall obtain new coupon sheets when made available by the issuer of deposited Securities, and shall provide such other similar services in relation to the safekeeping of Securities as CBL and the Customer may from time to time agree. Any distribution with respect to a Security held for a Customer shall be credited to the relevant Customer account. If the Customer fails to instruct CBL, CBL shall apply the default action set out in the Governing Documents or the relevant corporate action notice sent to the Customer.

### Article 18

- 1) CBL shall promptly transmit to the appropriate agent of the issuer any order received from a Customer constituting the exercise of a right, option or warrant held for the account of such Customer.
- 2) Securities received upon such exercise will be credited to the relevant Customer account if such Securities are eligible for deposit and Delivery in the CBL system; otherwise, CBL will deliver such Securities to the Customer at the Customer's risk and expense.
- 3) Rights for which CBL has been instructed to transmit a notice of exercise will be withdrawn from the Customer's account on the day of the transmittal of the notice of exercise to the agent of the issuer.
- 4) Prior to exercising its purchase right, the Customer shall ensure that there will be sufficient funds standing to the credit of its account(s) available for the processing of any subscription payment. CBL does not accept any liability and is hereby entitled to refuse the execution of any instruction if the Customer fails to hold sufficient cash or to fund its account(s) to enable this payment, unless the resulting overdraft is fully covered and collateralised with eligible collateral according to separate arrangements subscribed by the Customer.

### Article 19

- 1) The allocation of Securities for redemption, in accordance with a partial redemption notice, will



occur only after CBL has been officially notified of the drawn numbers. Such allocation will be made on the basis of reported positions at the time of the allocations.

- 2) Drawn numbers will be allocated among the holdings of such Securities in the CBL system in accordance with the Governing Documents.

### 3. Cash

#### Article 20

- 1) Customers acknowledge that payments in connection with the holding and transfer of Securities for the payment of fees, commissions or other charges due from the Customer to CBL, and for other purposes may be made or received by CBL through one or more of their accounts.
- 2) CBL may effect transfers between a Customer's accounts in connection with payments executed on behalf of the Customer.

#### Article 21

- 1) Except to the extent otherwise governed by a separate written agreement between the Customer and CBL, the Customer shall not have the right to cause, or permit, any of its accounts, to have a cash debit balance. In the event of such a debit balance the Customer shall immediately deliver for credit (or otherwise cause to be credited) to such account sufficient freely available funds in the relevant currency to eliminate such debit balance.
- 2) Debit balances on accounts shall automatically bear interest at rates calculated in accordance with the Governing Documents.
- 3) Any exposures caused by the Customer on CBL shall be fully covered by using collateral and other equivalent financial resources as set out in the CSDR and the Technical Standard 2017/390 in accordance with separate written agreement(s) between the Customer and CBL or the Governing Documents applicable to credit services.
- 4) Without prejudice of Article 35 of these General Terms and Conditions, CBL reserves the right not to execute any instruction if:
  - a) it would cause a debit balance to exist in any account of the Customer; or

- b) a debit balance exists on one or more accounts; or
- c) the Customer does not have available cash in a given currency or sufficient eligible collateral as described in the Governing Documents to cover its usage in a given currency;

unless such debit is fully covered according to separate written agreement(s) between the Customer and CBL or the Governing Documents applicable to credit services and eligible collateral.

In addition, CBL reserves also the right to delay the execution of any instruction in case of an unforeseen liquidity shortfall caused by the default of one or more of CBL's Customers or a cash correspondent bank until such liquidity shortfall is resolved.

#### Article 22

Debits and credits of cash will be made to accounts in accordance with the Governing Documents. In the case of credit entries made on the basis of pre-advice, such credit entries will be conditional upon CBL receiving final confirmation of payments by the payor and of actual receipt of such payment in freely available funds for CBL's account at its cash correspondent bank. The Customer shall ensure that all pre-advised transfers are finally and irrevocably received for CBL's account when due at the appropriate cash correspondent bank of CBL.

#### Article 23

- 1) CBL may accept currencies designated as eligible for deposit or settlement within the CBL system in accordance with its Governing Documents. Complete lists of eligible currencies (including the list of the relevant currencies) are available on CBL's website and may be revised from time to time.
- 2) CBL shall not be obliged to substitute an eligible currency for another eligible currency whose transferability, convertibility or availability has been affected in whole or in part by capital control measures, or freeze orders or any other Act. CBL shall not be liable to the Customer for any loss or damage arising therefrom or for any costs, expenses or charges applicable in connection with the transferability, convertibility or availability of any eligible currency.
- 3) If all or part of a given eligible currency held in deposit in the CBL system becomes unavailable

due to an Act, or the occurrence of an event as described in the Article 23.2 above, then, the reduction in the available amount of such currency held in CBL System arising therefrom will be shared pro-rata basis by those holding this currency at the opening of the Business Day on which the unavailability of the currency has occurred (or if such day is not a Business Day, at the opening of business on the immediately preceding Business Day). If such unavailability can be attributed to one Customer, there will be no sharing among other Customers holding that same currency. Such sharing is to be in proportion with the amount of the impacted currency so held at the time of such determination and will be effected by blocking the appropriate amount of such currency in the relevant Customer's account. Such amount will remain blocked until the Act or the event causing the unavailability has been revoked or has ended.

- 4) Notwithstanding Article 21.4 above, CBL may execute Customer's instruction(s) in a non-relevant currency for its (their) equivalent value in a relevant currency. For such purpose, CBL shall be entitled to:
  - a) debit Customer's account(s) with the amount in non-relevant currency(ies) corresponding to the value of such instruction(s); and
  - b) credit Customer's account(s) with the equivalent value in a relevant currency to be used for the execution of Customer's instruction(s).

In this article, "relevant currency" shall be understood within the meaning of the CSDR and the Technical Standards and are identified as such in the Customer Handbook.

## 4. Fees charged by CBL

### Article 24

Fees, commissions and other charges for services provided by CBL are contained in the Fee Schedule provided to the Customer, as may be modified by CBL from time to time. CBL will give the Customer advance notice of such modifications.

### Article 25

To the extent that such are not included in the fees, commissions and other charges set forth in the Fee Schedule, the Customer shall bear the cost of any expenses incurred by CBL in connection with the provision of services provided to the Customer or in connection with any action reasonably undertaken on CBL's initiative in connection with the assets of the Customer.

### Article 26

The Customer authorises CBL to debit the Customer's account for CBL's fees, commissions and other charges for services rendered, and expenses mentioned in Article 25 of these General Terms and Conditions, as well as any other sums owed by the Customer to CBL.

## 5. Instructions, Settlement and related information

### Article 27

CBL shall prescribe the format, modes of communication and procedures by which a Customer is to tender its instructions to CBL, as well as any authentication procedures or requirements. CBL may amend such formats, modes, procedures or requirements from time to time, and will advise the Customer accordingly.

### Article 28

The Customer shall settle their transactions in accordance with the procedures as prescribed in the Governing Documents.

### Article 29

(Left intentionally blank - Reserved for Settlement discipline)

### Article 30

Once an instruction has become irrevocable in accordance with the Governing Documents, CBL may ignore any subsequent cancellation or amendment of such instruction.

### Article 31

CBL may refuse to execute an incomplete or incorrect instruction.

### Article 32

The Customer shall be liable for any error it has made in composing or transmitting an instruction to CBL.

### Article 33

CBL will regularly identify Customers in CBL system as "key participant" according to the criteria set out in the CSDR and the Technical Standards and will notify them in writing. Such identification and notification are made for the purposes of the assessment, monitoring and management of (i) the operational risks that may be posed to CBL and the other Customers, and (ii) the material dependencies between the Customers and the clients on behalf of which they are instructing. The Customer so identified as "key participant" undertakes to provide CBL with all the necessary information, including information on Customer's clients being responsible for significant proportion of transactions processed by CBL or whose transactions, based on their volumes and values, are significant as matter of Customer's risk-management capacity. By providing such information, the Customer warrants that it is entitled to disclose it to CBL by completing questionnaires or other documents and, that the information made available is complete, true and accurate. CBL may rely on the information provided and shall have no obligation to carry out any personal investigation in respect thereof. In case the Customer fails to deliver the required level of information and documents, CBL reserves the right to include such failure in its reporting to the competent regulators. CBL shall not be liable for any damages suffered by the Customer and / or the Customer's client(s) that may result from such disclosure or other measures taken by CBL in accordance with this Article.

### Article 34

- 1) The Customer shall notify CBL in writing of the person or persons authorised to give instructions on its behalf. CBL has no obligation to carry out any investigation in that respect.
- 2) Powers of attorney and signatory authorities lodged with CBL shall be valid unless, and until, a revocation or amendment sent by registered letter is received by CBL.

- 3) Unless such revocation or amendment specifies a later date, such revocation or amendment shall be considered effective on the second (2nd) business day after the date of its receipt by CBL.
- 4) Unless it has been negligent, CBL will not be liable to the Customer for acting in good faith in relying upon documents or instructions regardless of the medium through which such documents or instructions have been received, which bear authorised persons' manual or electronic signatures, powers of attorney, passwords, codes, or other indicia of authenticity which are later determined not to be genuine. The Customer shall hold CBL harmless from any loss, claim, liability or expense asserted against or imposed upon CBL as a result of such action.
- 5) CBL shall not be liable for the fraudulent use of an authorised person's manual or electronic signature. If CBL fails to detect the fraudulent use on documents of an authentic or forged signature and executes instructions on the basis of such documents, CBL shall, except in case of gross negligence or wilful misconduct, be regarded as having executed a valid instruction of the Customer and shall be released of its obligation to return to the Customer any Securities or cash misappropriated due to such fraud. The Customer shall have the burden of proving the fraudulent use of its signature.

### Article 35

- 1) CBL has the right, but not the obligation, without prior notice to the Customer not to execute an instruction of the Customer, and/or to block the Customer account(s), if:
  - a) in CBL's reasonable opinion the execution of an instruction, or CBL keeping the Customer account(s), or CBL holding Securities or funds on the Customer's behalf, or the Customer itself has contravened, is contravening or may contravene:
    - i) any Act, directly or indirectly applicable to a Covered Person, a Covered Asset or the services requested by the Customer, performed or to be performed for the Customer, or on the Customer's behalf, by CBL;
    - ii) any contract, agreement or other instrument binding upon a Covered Person.
  - b) the Customer has not provided CBL with the information and documentation requested by CBL, from time to time.

2) The blocking of the Customer account(s) shall remain effective and CBL shall not be obligated to execute any Customer instruction as long as the reasons which have led CBL to block the Customer account(s) or to refuse executing an instruction of the Customer are still ongoing in CBL's opinion, including after termination of the provision of the services to the Customer. If CBL blocks the Customer account(s), refuses to execute an instruction of the Customer, or executes an instruction of a Customer based upon the foregoing, whether the Customer challenges CBL's action or not, CBL shall not be liable to the Customer.

### Article 36

CBL will inform the Customer of the pertinent deadlines for the receipt of instructions for particular processing cycles. These deadlines may be amended by CBL from time to time. CBL shall not be obligated to execute (and shall bear no responsibility if it executes) any instruction in a particular processing cycle received after the deadline for such processing cycle.

### Article 37

Without prejudice to the provisions of the Governing Documents, and notwithstanding the content of any other communication from the Customer, the Customer hereby authorises to the fullest extent possible (but does not require) CBL to execute the Customer's settlement instructions in advance of the settlement date specified by the Customer and to credit the value from such settled transaction on the settlement date or as otherwise specified in the Governing Documents.

### Article 38

1) During the course of the contractual relationship with CBL and after termination thereof, the Customer undertakes to provide CBL in a timely manner with all such information and documents as CBL may from time to time request, including for, but not limited to, the purpose of satisfying CBL's compliance policies and national or foreign compliance requirements. Upon CBL's request, the Customer shall provide to CBL such similar information concerning any person other than the Customer on whose behalf an account is opened with CBL.

2) By providing such information, the Customer warrants the completeness and accuracy of such information and authorises CBL to act upon such information, including, but not limited to, providing declarations, affidavits or certificates. CBL may rely on the information provided to it and shall have no obligation to carry out any personal investigation in respect thereof. The Customer will hold CBL harmless from and indemnify CBL for any liability resulting from the Customer's failure to provide complete and accurate information.

3) In case (i) the Customer fails to provide, to the full satisfaction of CBL, the required level of information and documents to CBL or (ii) CBL becomes aware that the Customer or any person for whom the Customer holds assets or assets held with CBL is/are or is/are suspected to be linked to money laundering or terrorist financing operations or operations targeted under sanctions regulations, CBL may (i) block the Customer's account or the relevant assets and/or (ii) transfer the relevant assets to the Luxembourg Caisse de Consignation and CBL shall not be liable for doing so.

### Article 39

In certain jurisdictions, CBL may be required, under local legal or regulatory provisions or the articles of association of an issuer or the terms of issue applicable to Securities or transactions therein, to disclose, in certain circumstances, the identity of the direct and indirect holders and the beneficial owner of Securities. Similar requirements may apply in relation to other types of assets, such as cash. Non-compliance with such disclosure obligations may result in the relevant Securities being blocked (meaning that it is possible, that voting rights may not be exercised, that distributions and other rights might not be received, that the Securities may not be sold or otherwise disposed of) or in other sanctions. The Customer irrevocably instructs CBL to disclose to the relevant persons (including, but not limited to local governmental authorities, exchanges, supervisory authorities, self-regulatory organisations, intermediary brokers, investigating persons or issuers), at its own initiative without delay and without prior consultation with the Customer and / or the beneficial owner of the Customer, the Customer's and/or beneficial owner's identity, details on relevant transactions and holdings of Securities or cash and other information or data required in order to allow CBL to comply with local requirements or the holders identification requirements as set out in the articles of

association or the terms of the issue of the issuer. The Customer undertakes to provide CBL with all such additional information that CBL may require in order to ensure compliance with the above requirements. CBL shall not be liable for any damages suffered by the Customer and/or the beneficial owner that may result from such disclosure or other measures taken by CBL.

#### Article 40

In case CBL is involved in any litigation or investigation in connection with the holding of Securities or cash on behalf of the Customer or transactions in such Securities or cash, the Customer authorises and irrevocably instructs CBL to provide, in the context of such litigation or investigation, all such information, documents and evidence as shall be required or customary in the relevant jurisdiction and all such information as CBL shall deem necessary or advisable to protect its own interests and, if not conflicting, the Customer's interests. CBL shall not be liable for any damages suffered by the Customer and / or the beneficial owner of the Customer that may result from such disclosure or other measures taken by CBL.

#### Article 41

The Customer shall at all times exercise due care in ensuring and maintaining the security of the communications media by which it transmits instructions to CBL or receives reports from CBL.

#### Article 42

CBL may alter or withdraw any communications facilities it provides to the Customer with prior notice, unless exceptional circumstances preclude the provision of such notice.

## 6. Right of retention, pledge, set-off and other rights of CBL

#### Article 43

CBL shall have a general right of retention, with respect to any Securities and cash held by the Customer within the CBL system, now or in the future, to secure the entire present or future obligations which the Customer has or may subsequently have

towards CBL, in consequence of the services rendered to it by CBL.

#### Article 44

- 1) The Customer hereby pledges in favour of CBL
  - (i) all Securities and cash held, now or in the future, by the Customer within the CBL system,
  - (ii) present or future rights, titles and interests in and to such Securities and cash, and (iii) all present and future claims of the Customer against CBL to secure the entire present or future obligations which the Customer has, or may subsequently have, towards CBL in consequence of any services provided by CBL to the Customer, including any present or future claims in connection with the use of the CBL system and any claims resulting from any credit exposure or conditional credit or unavailable liquidity in a given currency in connection with any CBL services provided to the Customer.
- 2) CBL may enforce the pledge without prior notice each time any claim of CBL against the Customer is due but remains unsatisfied in accordance with the relevant Governing Documentation.

#### Article 45

The Customer must segregate proprietary assets from non-proprietary assets and notify CBL if Securities or cash are deposited in an account in CBL which the Customer holds on behalf of its clients and which may not be pledged. Upon receipt of such notification, CBL shall be entitled to demand, as a condition for continuing its relationship with the Customer, adequate security for such credit exposure of such Customer to CBL. In the absence of such notification, CBL will be entitled to assume that all Securities and cash are held for the account of the Customer.

#### Article 46

- 1) Except to the extent that any credit balance on any account of the Customer is, or represents, an asset which the Customer holds on behalf of its clients, all accounts of a Customer shall be considered, in fact and in law, to be the elements of one sole and indivisible account. Subject to the above exception, CBL may set off any present or future claims against the Customer against any Securities held now or in the future by the Customer with CBL in any account and against any present or future claim of the Customer against CBL on any basis. For such purpose, Securities prices are collected,

on a daily basis, from several recognised external information providers. If market prices are not available CBL may use evaluated prices from internal or external sources on the basis of objective and reasonable information available to it; and CBL reserves the right to transfer the balance of any account or subdivision in credit to any account or subdivision in debit at any time and without any prior notice, even if such accounts or sub-divisions are maintained in different currencies, or, if the transactions therein are reported in different statements of account.

- 2) CBL shall be authorised to sell any Securities or cash standing to the credit of the Customer for this purpose, and may also for this purpose effect all conversions into a currency of its choice at the rate of exchange existing on the date of such conversion.
- 3) CBL will promptly notify the Customer of any such set-off, transfer, sale or conversion.

## 7. General provisions

### Article 47

- 1) To optimise CBL's services and product delivery, to benefit from human, infrastructure and technical resources, and to ensure CBL and CBL's Affiliate's regulatory compliance, CBL may engage an Affiliate or any other third party (outsourcing). Such third parties may in turn engage other third parties (chain-outsourcing).

Where CBL outsources services or activities to a third party, it remains solely responsible towards the Customer and for discharging all its obligations under the Governing Documents and the applicable laws and regulations.

In case CBL designates one or more Sub-custodians for securities held in the CBL System, such designation shall not be understood as an outsourcing.

- 2) The Customer authorises CBL, and releases CBL from any professional secrecy or other confidentiality obligations, as applicable, to use and to share the Customer Data with its Affiliates and other third parties for the performance of any or any part of the services or products to be provided by CBL pursuant to the Governing Documents, for the discharge of any of CBL's other obligations

under the Governing Documents and for Business Purposes.

Affiliates or any other third parties may be located within or outside Luxembourg, be regulated or unregulated, and may or may not be bound by professional secrecy rules and the Customer Data may be transferred to information technology systems, applications and platforms which may be cloud based and/or located outside of Luxembourg or the European Union and irrespective of whether proprietary to and/or maintained by CBL, its Affiliates or any other third party.

The Customer acknowledges and agrees that Customer Data may be required to be disclosed (a) for compliance with requirements of any market infrastructure required to be used in the provision of CBL's services or products to the Customer, (b) by operation of any applicable law or regulation or (c) to courts, regulators and authorities having jurisdiction over CBL, its Affiliates or any other third parties engaged by CBL or its Affiliates.

- 3) Details of outsourcings and sharing of Customer Data by CBL are provided in the Customer Data Sharing Summary.
- 4) The Customer undertakes to take appropriate measures and to notify and to procure the relevant authorisations from its clients, representatives or other related persons where necessary to allow the outsourcings and the sharing of Customer Data as provided in the Governing Documents.

### Article 48

- 1) CBL undertakes to perform such duties and only such duties as are specifically set forth in these General Terms and Conditions or in the Governing Documents. In the absence of negligence or wilful misconduct on its part, CBL shall not be liable to the Customer for any loss, claim, liability, expense or damage arising from any action taken or omitted to be taken by CBL, in connection with the provision of services or the taking of any action contemplated hereby and by the Governing Documents. CBL, however, shall not be liable for any indirect or unforeseeable loss, claim, liability, expense or other damage unless such action or omission constitutes gross negligence or wilful misconduct on the part of CBL.
- 2) CBL shall not be liable for any action taken, or any failure to take any action required to be taken which fulfils its obligations or rights hereunder in the event and to the extent that the taking of such

action or such failure arises out of or is caused by events beyond CBL's reasonable control, including, without limitation, (i) civil or labour disturbances, war, insurrection, riots, civil or military conflict, sabotage, labour unrest, strike, lock-out, fire, flood or water damage, acts of God, act of any governmental authority or threat of any authority (de jure or de facto), legal constraint, fraud or forgery, accident, explosion, mechanical breakdown, computer or systems failure, failure of equipment, failure or malfunction of communications media, or interruption of power supplies; (ii) the failure to perform, for any reason, of the Customer's counterparty or of such counterparty's custodian or sub-custodian, or financial institution; (iii) acts or omissions of (or the bankruptcy or insolvency of) issuers and any entity acting for such issuers, order routers; (iv) the acts or omissions of (or the bankruptcy or insolvency of) any of CBL's Sub-custodians or of any other clearance or settlement system or of any carrier transporting securities between CBL and/or any of the foregoing; (v) the failure to perform for any reason of, or the incorrect performance of, any financial institution used by and properly instructed by CBL to carry out payment instructions; (vi) Reversal order, law, judicial process, decree, regulation, order or other action of any government, authority, court, self-regulatory organisation, government agency or instrumentality of government.

Except in the case of CBL's negligence or wilful misconduct, CBL shall not be liable for delays in carrying out instructions sent by the Customer to deliver Securities caused by a suspension of settlement triggered by CSDs or for unsolved reconciliation issues at the level of the Customer, issuers or any entity acting for such issuers or any Sub-custodians.

- 3) If, however, a Customer suffers any loss or liability as the result of any act or omission of, or the bankruptcy or insolvency of, any entity acting for issuers and in charge of such issuers register, CBL's Sub-custodians or of any other clearance or settlement system or of any carrier transporting securities between CBL and/or any of the foregoing, CBL may, subject to prior indemnification, take such steps in order to effect a recovery as it shall reasonably deem appropriate under all the circumstances. This is provided that CBL, unless it shall be liable for such loss or liability by virtue of its gross negligence or wilful misconduct, shall charge to the Customer the

amount of any cost or expense incurred in effecting, or attempting to effect, such recovery.

- 4) If, in CBL's judgement, one of the events described in this article occurs or appears likely to occur, CBL reserves the right to undertake such measures as it may deem necessary, in particular, to protect its interests.
- 5) CBL may assign any claim or right it has against a third party relating to the assets of the Customer to the Customer and the Customer hereby accepts such assignment.
- 6) Losses in a collective holding of a particular class of Securities are to be borne jointly and on a pro-rata basis by the co-owners of the collective holding on the basis of the credit balance existing at the time where the loss occurred. If it is not possible to determine such time, the close of the books on the day immediately preceding the day on which the loss was notified to holders shall be conclusive.
- 7) If a loss occurs with respect to a collective holding of a particular class of Securities eligible as collateral for Eurosystem credit operations, whether issued in NGN or in NSS form, and granted as collateral to a Eurosystem member national central bank(s) for the purposes of monetary policy operations or intraday credit operations, all the holdings in such particular class of Securities credited to each Eurosystem member national central bank account with CBL shall be excluded from the basis of calculation of the loss sharing and exempted from such loss sharing.

## Article 49

- 1) In the event of any dispute between or conflicting claims by the Customer and any other person or persons with respect to the Securities or property held by CBL for the Customer with itself or a Sub-custodian, CBL shall be entitled, at its option, to refuse to comply with any and all claims, demands or instructions with respect to such assets so long as such dispute or conflict shall continue, or, at its discretion, to commence (at Customer's expense) an action in interpleader, for the transfer of the assets to a sequestrator or any similar procedure, to determine the conflicting claims. CBL shall not be or become liable in any way for its failure or refusal to comply with such conflicting claims, demands or instruction or for its commencement of an interpleader, sequestrator or similar action. CBL shall be entitled to refuse to act until either (a) such conflicting or adverse claims or demands

shall have been (i) finally determined by a court or (ii) settled by agreement between the conflicting parties and CBL shall have received evidence in writing satisfactory to CBL of such agreement and provided such settlement does not cause a Covered Person to violate any Act, or (b) CBL shall have received security or an indemnity satisfactory to CBL (from a party whose creditworthiness is satisfactory to CBL) sufficient to keep CBL harmless against any and all liabilities which CBL may incur by reason of its acting. Notwithstanding the preceding sentence, CBL shall be entitled to continue to refuse to act if acting would cause it or a Covered Person to violate an Act.

- 2) If CBL becomes party to any national or foreign litigation or dispute in relation to the assets held by CBL for the Customer with itself or a Sub-custodian, the Customer shall intervene in such litigation or dispute, to defend its interests, and shall do nothing that could adversely affect CBL. The Customer shall use its best efforts to ensure that CBL is released and discharged from such dispute or litigation or any liability with regard to the assets in dispute.
- 3) If CBL or its Sub-custodian is ordered by any Act to freeze, transfer or turnover any Securities or cash relating to the Customer to a third party, CBL shall be released of any duty, including any duty of restitution or payment with respect to such assets upon CBL complying with such Act and CBL may not be held liable for such compliance.

### Article 50

CBL shall provide statements of account to the Customer on a daily basis as specified in the Governing Documents. The Customer is solely responsible to reconcile on a daily basis its records with the statements received and to inform CBL of any mismatches or discrepancies resulting from its reconciliation process. Any such mismatches or discrepancies shall be notified to CBL as soon as detected and documented. The statements shall be considered to have been accepted and approved unless the Customer notifies CBL to the contrary within fifteen (15) calendar days after the statement has been mailed or made available through telecommunications facilities, as applicable.

### Article 51

- 1) CBL reserves the right to reverse any erroneous debit or credit entries to any account at any time,

including any entries reversed in CBL's account with a Sub-custodian. An erroneous debit or credit entry shall include, but not be limited to, a debit or credit made in connection with a transaction which becomes subject to a Reversal Order.

- 2) Regarding Bridge Transactions, if Euroclear fails to pay CBL an amount due under the Bridge Agreement, CBL is hereby authorised by the Customer to debit Customer's relevant account(s) the amounts previously credited as a result of Bridge Transactions pro rata to unpaid amount due by Euroclear as described in the Governing Documents. Such debit will be provisional, subject to the full resolution of all claims that may be asserted under the letter of credit provided by Euroclear for the Bridge Agreement, and any other claims available to CBL with respect to such failure to pay. If CBL is not able to recover its entire exposure via the said letter of credit provided by Euroclear, or any other claims available to CBL with respect to such failure to pay, the debit will then become final and borne pro-rata by the impacted Customers on the basis of the balance existing at the time where Euroclear's failure occurred.
- 3) CBL reserves the right to apply interest adjustment in respect of any reversal or credit/debit to an account and inform the Customer in the forms set out by the Governing Documents.

### Article 52

- 1) The Customer undertakes to comply with:
  - a) any Act, directly or indirectly applicable to a Covered Person, a Covered Asset or the services requested by the Customer, performed or to be performed, for the Customer, or on the Customer's behalf, by CBL;
  - b) any contract, agreement or other instrument binding upon a Covered Person.
- 2) The Customer shall indemnify CBL against any loss, claim, damage, liability or expense imposed on or incurred by or asserted against CBL,
  - a) as a result of the failure of the Customer to fulfil the obligations set forth in the preceding sentence; or
  - b) as a result of any contravention against the items set forth in the preceding paragraph; or
  - c) as a result of any circumstance which has led to the blocking of the Customer's or CBL's account



or to a refusal to execute an instruction of the Customer; or

- d) by virtue of the fact that CBL holds Securities or cash deposited by the Customer or has received payments in connection therewith, or in connection with, any transaction performed, or to be performed, at the instruction or on behalf of the Customer, and, arising out of, or, caused by the operation of any of the items set forth in the preceding paragraph; or
  - e) as a result of the Customer's direct instruction to issuers or any entity acting for such issuers; or
  - f) as the case may be, as a result of the exercise by the final investors or by the Customer, of their respective rights to claim direct proprietary rights in their respective assets held by CBL in the relevant issuer's register; or
  - g) as a result of any actions, proceedings, claims or demands being taken or asserted against any Sub-custodian as a result of CBL providing services to the Customer; or
  - h) as a result of CBL's performance under or in connection with these General Terms and Conditions.
- 3) The Customer authorises CBL to debit any sums owed to CBL pursuant to this Article 52 from the Customer's account without prior notice and without need for CBL to obtain any form of court order against the Customer prior to debiting said sums.

### Article 53

CBL may assume that the Customer has full legal capacity to hold or dispose of the assets it keeps with CBL, unless and until CBL has been notified to the contrary by the Customer, or, by any government, authority, court, self-regulatory organisation, government agency or instrumentality of government, or by any trustee, liquidator, receiver, conservator, sub-custodian, administrator or similar official appointed with regard to the Customer's assets under any bankruptcy, insolvency, liquidation, reorganisation, investor protection, composition or banking or similar law. The Customer shall immediately notify CBL in writing of any changes in the Customer's legal capacity or in the Customer's rights in respect of Securities or cash deposited by the Customer with CBL. The Customer shall be solely and entirely liable for any consequences resulting from the Customer's failure to fulfil this obligation.

### Article 54

Unless to the extent specifically waived in whole or in part by CBL, CBL may regard all transactions conducted by a Customer with or through CBL as inter-related. Consequently, CBL may, except to such extent, decline to provide services or perform any obligation if the Customer does not fulfil its obligations under the Governing Documents or any other agreement between CBL and the Customer.

### Article 55

The Customer shall provide annual audited financial statements and balance sheets to CBL as soon as possible, and shall promptly provide such additional information relating to the Customer's finances as CBL may reasonably request.

### Article 56

- 1) Either party may terminate the Customer's use of the services provided by the CBL system upon not less than one (1) month's written notice. The terminating party shall have no obligation to disclose its reasons for such termination.
- 2) Notwithstanding the foregoing and subject to any applicable Act, CBL reserves the right to terminate or suspend the provision of services to the Customer with immediate effect, and without prior notice or other formalities, including, but not limited to, upon the occurrence of any of the following events:
  - a) If the Customer no longer meets one or more CBL's criteria for participation, and/or the participation of such Customer in the CBL system materially impairs CBL system, the interest of CBL or any other Customers, including in particular:
    - i) the Customer is in breach of any obligation incumbent upon it under the Governing Documents or any other agreement between CBL and the Customer;
    - ii) the financial position of the Customer is threatened;
    - iii) the guarantees obtained are insufficient, or the guarantees requested have not been obtained;
    - iv) by continuing its relationship with the Customer, CBL may be subject to a liability claim;
    - v) the operations of the Customer appear to be contrary to public policy or standards of

decency;

- vi) the Customer fails in its duty of good faith,
- vii) the Customer is subject to criminal investigations.

CBL will send a notice to the Customer within thirty (30) calendar days to explain the reasons of such termination or suspension of services, to the extent such notification is permitted by law.

- b) In each case where CBL is entitled to block the Customer account(s) or to refuse to execute instructions of the Customer pursuant to Article 35 of these General Terms and Conditions;
- c) If circumstances arise which CBL reasonably believes would affect the Customer's ability to fulfil the obligations incumbent upon it under the Governing Documents or any other agreement between CBL and the Customer, including, but not limited to, the occurrence of any of the following events:
  - i) the commencement by the Customer, or by any other person (including any supervisory or regulatory authority) with respect to the Customer, of a case or other proceeding seeking liquidation, reorganisation or other similar relief with respect to the Customer or its debts under any bankruptcy, composition, receivership, conservatorship, insolvency or other similar law now, or hereafter, in effect or seeking the appointment of a trustee, receiver, conservator, liquidator, custodian, administrator or other similar official of it or any substantial part of its property under any such law;
  - ii) the authorisation of a measure described in (i) by a corporate governing body of the Customer;
  - iii) an admission by the Customer of its inability to pay its debts generally as they become due;
  - iv) the calling by the Customer of a general meeting of its creditors for the purpose of seeking a compromise of its debts;
  - v) a general assignment by the Customer for the benefit of its creditors;
  - vi) the attachment or execution upon or against any asset or property of the Customer; or
  - vii) the suspension of operations, the assumption or substitution of management, or any other change in control in the affairs of the Customer resulting from the action of any court, tribunal, government, governmental authority, regulatory or administrative agency or governmental commission.

- d) If any change occurs in the circumstances under which the contractual relationship between CBL and the Customer was concluded, which could not reasonably have been taken into account at the time of such conclusion and which exposes CBL to a risk which it is not, under the contractual relationship normally required to bear.

- 3) The provision of all or part of the services by CBL shall be automatically terminated thirty (30) calendar days after the notification by CBL's competent authority of the final decision to withdraw CBL's regulatory authorisations to all or part of the services in accordance with the Article 20 of the CSDR.

### Article 57

- 1) For the purpose of the closing of Customer's account(s) with CBL, CBL shall hold at the disposal of the Customer the Securities or cash standing to the credit of the Customer's account unless otherwise agreed in writing with the Customer.
- 2) The Customer must withdraw all its Securities and cash with CBL or give CBL appropriate transfer instructions with respect to such assets within the aforementioned period of thirty (30) calendar days. CBL may, at any time thereafter, sell all Securities held for the Customer and convert all cash positions into one single currency. Funds not withdrawn within the statutory limitation period after the termination of the account relationship shall definitively and finally accrue to CBL. During the statutory limitation period, the funds will either be booked on a non-interest bearing account with CBL or deposited with the Caisse de Consignation, at the discretion of CBL and in accordance with the law.
- 3) Any such Delivery to the Customer or a third party shall be at the Customer's expense and risk and shall, whenever the Securities are able of physical Delivery, unless otherwise reasonably instructed by the Customer, be made to the then current mailing address on file at CBL for the Customer.
  - a) The above provisions are without prejudice to CBL's right to:
    - i) block or keep blocked Securities and cash in case CBL is entitled to block the Customer's accounts pursuant to Article 35 of these General Terms and Conditions;
    - ii) set-off against or retain from such Securities and funds to be delivered any amounts which are due

to, or which may become due to, CBL from such Customer;

- iii) retain such Securities and cash to provide for the payment in full of any amounts which are due to, or which may become due to, CBL from such Customer.
  - b) The termination of the provision of services to the Customer for any reason shall not affect any right or liability arising out of events occurring prior to the effectiveness thereof.
  - c) CBL shall have no liability to any Customer or other person as a result of any termination or other action pursuant to this Article 57 and the preceding Article 56 of these General Terms and Conditions.
- 4) The Governing Documents and CBL Fee Schedule shall continue to govern the winding up of current transactions until the final liquidation of the Customer account(s).

### Article 58

The Customer agrees that CBL's books and records (regardless of the media in, or upon, which such are maintained) shall constitute sufficient evidence of any obligations of the Customer to CBL and of any facts or events relied upon by CBL. CBL shall have no contractual obligation to maintain any record relating to services provided by CBL to the Customer after the expiration of a period of ten(10) years from the time of the generation of such record.

### Article 59

Any action, claim or counterclaim by a Customer relating to services provided (or the failure to provide or properly perform services) by CBL to the Customer shall be barred upon the expiration of such period of three (3) years unless applicable law would bar such an action, claim or counterclaim upon the expiration of a shorter period, in which case such an action, claim or counterclaim shall be barred upon the expiration of such shorter period.

### Article 60

Except as may be expressly provided therein, the Governing Documents and any other agreement between CBL and a Customer are solely for the benefit of CBL and the relevant Customer. No other party (including, without limitation, any client, participant or other entity on whose behalf the Customer may be

acting) shall have or be entitled to assert any rights, claim or remedies against CBL.

### Article 61

If any term or other provision of these General Terms and Conditions is invalid, illegal or incapable of being enforced by any rule of law or public policy, all other conditions and provisions of these General Terms and Conditions shall nevertheless remain in full force and effect so long as the economic or legal substance of the relationship contemplated hereby is not affected in any manner adverse to both the Customer and CBL. Upon such determination that any term or other provision is invalid, illegal or incapable of being enforced, CBL will modify these General Terms and Conditions so as to effect the original intent of both the Customer and CBL as closely as possible, in an acceptable manner to the end that the relationship contemplated hereby is fulfilled to the greatest extent possible.

### Article 62

- 1) These General Terms and Conditions shall be governed by and construed in accordance with the laws of the Grand Duchy of Luxembourg. Matters not expressly provided for in these General Terms and Conditions shall be governed by the applicable provisions of Luxembourg law.
- 2) Any litigation arising under or pursuant to the contractual relationship among the Customer and CBL shall be subject to the exclusive jurisdiction of the competent Luxembourg courts.
- 3) Notwithstanding the preceding paragraph, CBL shall have the right to bring an action against the Customer before any other court having jurisdiction, under the ordinary rules of procedure and, in particular, according to the applicable jurisdiction rules of the relevant European regulations or applicable conventions.
- 4) For any claim in tort against CBL, the courts of Luxembourg, Grand-Duchy of Luxembourg, shall have exclusive jurisdiction.

### Article 63

Whenever the processing by CBL of personal data related to (i) the Customer; (ii) the performance of its obligations under the Governing Documents; (iii) Customer's activities in the CBL system is required for the performance of CBL's activities and/or services, the Customer is hereby informed and acknowledges

## General terms and conditions

that the notice of European Union data protection terms, any other relevant Governing Documents, and the relevant laws and regulations on data protection shall apply to the protection of such information.

### Article 64

- 1) CBL reserves the right to amend these General Terms and Conditions as well as any other Governing Documents at any time.
- 2) For these General Terms and Conditions, CBL shall notify the Customer in writing by registered mail of any such amendment and of the effective date thereof. Unless the Customer shall inform CBL in writing to the contrary within ten business days following the date of receipt of CBL's notice, the Customer shall be deemed to have accepted such amendments.
- 3) For the remaining Governing Documents, CBL shall notify the Customer by electronic means of any such amendments and of the effective date thereof. The amendments will be published through CBL's internet site. The electronic version of the Governing Documents as published on CBL's internet site in English shall be at any time the legally binding version of these Governing Documents.
- 4) Any notice to be provided by the Customer to CBL in pursuance of the Governing Documents (including these General Terms and Conditions) shall be made in writing by registered mail, unless otherwise specified therein. Correspondence for CBL should be sent to:  
  
Clearstream Banking S.A.  
42, Avenue JF Kennedy  
L-1855 Luxembourg.

### Article 65

Any right or authority granted to, or reserved by, CBL in these General Terms and Conditions shall be exercisable by CBL in its sole discretion.

### Article 66

- 1) Any communication in writing by CBL shall be deemed to have been received ten business days after it has been mailed to the then current mailing address on file at CBL for the Customer.
- 2) Any communication made available by electronic means by CBL shall be deemed to have been received one business day after it has been communicated to the then current contact details on file at CBL for the Customer.
- 3) The Customer is responsible for keeping the contact details of his Clearstream website registration current and valid. The Customer may designate a new mailing address or new contact details at any time by providing CBL with written notice thereof.



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